WELCOME TO
TEAM BACKFLOW DIRECT

FULL COLOR, DETAILED INSTALLATION INSTRUCTIONS ARE DOWNLOADABLE FROM OUR WEBSITE

www.backflowdirect.com

PLEASE INSPECT YOUR ORDER. IF THERE ARE ANY QUESTIONS OR ISSUES FEEL FREE TO CALL US AT 916-760-4524

WARNING: This product can expose you to chemicals including Chromium and Nickel, which are known to the State of California to cause cancer, birth defects and/or other reproductive harms. For more information go to www.P65Warnings.ca.gov

See Other Side for Warranty Information
One Year Warranty

Backflow Direct warrants its product to be free from defects in material and workmanship under normal operating conditions for a period of one year from the date of original shipment. In the event of such defects within the warranty period, Backflow Direct retains the exclusive right to repair or replace (with a new or newly rebuilt product) the device or offer a full refund of the original purchase price at its sole discretion. Backflow Direct assumes no liability for replacement of inoperative products beyond the warranty period.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE.

THE REMEDY ABOVE SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY. Backflow Direct shall not be responsible for any special, consequential or incidental damages, including without limitation, repair costs or lost profits or property damage as a result of product malfunction or any other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, adverse water conditions or any other circumstances over which Backflow Direct has no control. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, IN SUCH STATES, THE ABOVE LIMITATIONS MAY NOT APPLY.

1) NRS, OS&Y and/or any Gate Valves utilized as shut off valves on Backflow Direct products are covered by original manufacturer’s warranty ONLY.
2) Reduced Pressure Principle Backflow Preventers (RP or RPDA) can and WILL discharge water. NEVER install an RP or RPDA in a location where any amount of discharge from the Relief Valve will cause property damage. For an indoor, pit, vault, mechanical room or enclosure installation of an RP or RPDA an auxiliary drain (SEPARATE AND INDEPENDENT of the Air Gap Assembly) is REQUIRED and MUST be properly sized for the Maximum Relief Valve Discharge Rate corresponding to the system/supply pressure. Backflow Direct shall not be responsible for any special, consequential or incidental damages, including without limitation, repair costs, lost profits, property damage, or any other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, adverse water conditions or any other circumstances, caused by lack of auxiliary drain, location of auxiliary drain or undersized auxiliary drain.

3) Air Gap Assembly will capture and evacuate light water discharge from the Relieve Valve caused by daily fluctuation in system/supply pressure. An Air Gap Assembly will NOT capture and evacuate the Maximum Relief Valve Discharge Rate caused by catastrophic valve or system failure. An auxiliary drain (separate and independent of the Air Gap Assembly) is REQUIRED and MUST be properly sized for the Maximum Relief Valve Discharge Rate. Backflow Direct shall not be responsible for any special, consequential or incidental damages, including without limitation, repair costs, lost profits, property damage, or any other costs resulting from labor charges, delays, vandalism, negligence, fouling caused by foreign material, adverse water conditions or any other circumstances, caused by lack of auxiliary drain, location of auxiliary drain or undersized auxiliary drain.

This warranty shall be invalidated by any abuse, misuse, misapplication, improper installation or improper maintenance or alteration of the products.

To obtain warranty service, contact Backflow Direct Customer Support for further instructions. When credit is issued it will be at the original purchase price.